iTEP Hospitality

Hotel, Cruise line, and Tourism English Assessment

iTEP®

International
Test of English Proficiency

www.iTEPexam.com

The Benefits of iTEP Hospitality

English language skills are an essential part of working in the hospitality industry. The iTEP Hospitality Test was created to provide hospitality business owners and hiring managers with the most accurate information possible for recruiting, placement, and internal promotion decisions. Using content specific to the hospitality industry, this test focuses on speaking and listening skills, and has proved to be the best way to assess the English ability of your staff and new hires.

» **Convenient**
  On-demand scheduling available at test centers all over the world or on your premises.
» **Fast**
  The test lasts no more than 30 minutes and results are available within one business day.
  Practical
  Test-taker data, photos, test scores, and speaking samples are available to you online anytime.
» **Comprehensive**
  iTEP Hospitality examines a wide array of practical speaking and listening skills vital to a candidate's success in the hospitality industry.
» **Secure**
  iTEP's FotoSure® software photographs the test-taker throughout the exam and our Item Bank feature live-streams content to ensure that no two tests are alike.

You are in good company! iTEP is used by the national governments of various countries, including Colombia, Egypt, India, and Saudi Arabia, as well as numerous professional and academic organizations worldwide.

ABOUT iTEP INTERNATIONAL

iTEP International was founded in 2002 by career international educators. Our decades of experience have prepared us for the unique challenges of the industry today.

We use the best technology available, and our staff is always there to meet the needs of our clients. A test this user-friendly is perfect for assessing the language proficiency of candidates applying to international hospitality corporations.

iTEP Hospitality is already being used by many companies. Each one is able to reach a wider pool of qualified applicants through exposure in iTEP online marketing and promotional materials and at hundreds of test center locations worldwide.

iTEP Hospitality Structure

In each section, examinees will encounter content and questions targeted to varying levels of proficiency.

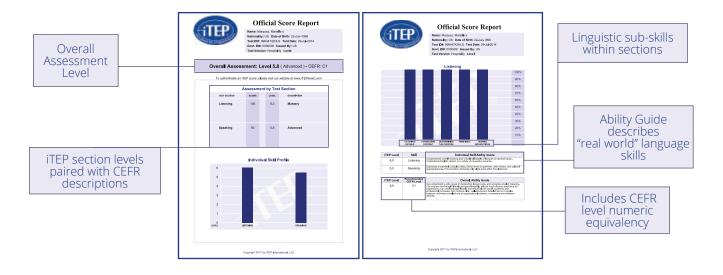### A Listening — 20 minutes/ three parts

Part 1. Eight high-beginning to low-intermediate level short conversations of two to three sentences, each followed by one multiple-choice question.

Part 2. One two- to three-minute intermediate-level conversation, followed by five multiple-choice questions.

Part 3. One four-minute upper level-lecture, followed by five multiple-choice questions.

B Speaking — 5 minutes/ two parts (plus one minute warm-up section)

Part 1. The examinee hears and reads a short question geared to low-intermediate level, then has 30 seconds to prepare a spoken response and 45 seconds to speak.

Part 2. The examinee hears a brief upper-level statement presenting two sides of an issue, then is asked to express his or her thoughts on the topic, with 45 seconds to prepare and 60 seconds to speak.

SCORE REPORT

Not only is the iTEP Hospitality Test designed specifically for your hospitality staff, it comes with a comprehensive score report which demonstrates prospective and existing employees' language skills in detail.

Overall Assessment Level

iTEP section levels paired with CEFR descriptions

Linguistic sub-skills within sections

Ability Guide describes "real world" language skills

Includes CEFR level numeric equivalency

On-Demand, Internet-Based

English Language Assessment in 90 minutes or less

iTEP—The Ideal Internet-Based English Evaluation Tool For:

- Business and Industry
- Government and Agencies
- Professional Licensing Organizations
- Intensive English Programs
- Colleges and Universities
- High Schools and Middle Schools
- Boarding Schools

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